

QUICK FACTS

About TMWA:

Truckee Meadows Water Authority (TMWA) is a not-for-profit water utility, overseen by elected officials from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

About this series:

Water Topics in Our Community is a series of papers designed to provide the citizens of the Truckee Meadows information about key water topics in this region.

To access all of the papers, go to www.tmwa.com/topics.

About TMWA's Board of Directors:

The TMWA Board welcomes you to attend and comment at any board meeting. Meeting schedules are posted at www.tmwa.com/meetings.

To send a question to the Board, visit us online at www.tmwa.com/comment.

Questions or feedback?

We'd like to hear from you. Please call our new Community Communications line with any remaining questions you have on this topic or other water topics. The number is (775) 834-8290.

Mailing address:

P.O. Box 30013
Reno, NV 89520-3013
Main line: (775) 834-8080
www.tmwa.com

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WHAT IS THE STANDING ADVISORY COMMITTEE?

The Standing Advisory Committee (SAC) is an oversight committee made up of individuals representing all customer classes in the Truckee Meadows Water Authority (TMWA) service area. The SAC reviews all rate proposals, budgets and other items as requested by TMWA's Board of Directors. The committee then reports their recommendations to the Board.

Why was the SAC formed?

Because TMWA values customer input, the Board of Directors agreed to formalize a committee to represent customer issues and opinions.

When was the SAC formed?

The Board made the decision to implement the SAC in March 2005. The next few months were spent recruiting and selecting members and the first meeting was held on September 29, 2005.

How was the SAC formed?

TMWA sought customers to serve as members through bill inserts and news media. The response was tremendous; more than 50 people applied for eight customer positions. The members completed an application process and were selected by a subcommittee of the TMWA Board of Directors. The TMWA Board reviews all applications and makes the final appointments.

When does the SAC meet?

The SAC meets at TMWA's Main Office located at 1355 Capital Blvd. in Reno. For a schedule of upcoming meeting dates, as well as complete minutes and agendas, visit our meeting center at www.tmwa.com/meeting_center. The meetings are normally held on the first Tuesday of the month beginning at 3 p.m. All meetings are open to the public and posted on TMWA's website at least three days in advance. All TMWA customers are welcome to attend. If you would like to be added to the email notification list, please contact **Sonia Folsom** at sfolsom@tmwa.com.

How do you become a member of the SAC?

SAC includes eight representatives of TMWA's customer classes and four appointments from key stakeholder groups in the region. Customer class representatives are appointed by TMWA's Board of Directors. Additional members are appointed by their respective organizations. All members serve staggered two-year terms. The customer classes (and their respective number of representatives) are Irrigation (1), Multi-Family (1), Commercial (1), Senior Citizen (1), Residential (3) and Wholesale (1). Additional members are appointed by the Bureau of Consumer Protection of the State of Nevada, the Builders Association of Northern Nevada, the Northern Nevada Water Planning Commission and the Reno-Sparks Chamber of Commerce. TMWA customers are encouraged to apply for vacant seats at any time. Applications must be submitted in the form of a letter or email with the following information: applicant's name, address and phone number, along with the type of customer (residential, commercial, multi-family, etc.), an explanation of their interest in serving on the committee and any pertinent experience they might have.

Please mail applications to Truckee Meadows Water Authority, P.O. Box 30013, Reno, NV 89520. Attention: Standing Advisory Committee, or email to info@tmwa.com, with the subject line: Standing Advisory Committee.